

Removing Glass Scratches

In high school I had this friend who used to polish out his watch crystal scratches with Brasso. Fast-forward 20 years. I installed a \$1,200 patio door for a customer. This guy called me up the next day complaining about a 3-inch scratch right in the middle of the glass. (Whiner!) Faced with replacing a \$400 door panel, I was scrambling for alternatives when I recalled Dave and his obsession with this flawless watch face. An hour later – voila! – one happy customer, one scratch-free patio door and one very happy, sore-armed contractor.